

Notice to All Accredited Glass Shops

# Updates to Mitchell Cloud Glass

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MPI continues to find ways to further streamline claim administration processes through ongoing collaboration with the repair trade and its associations.

Effective April 11, 2026, the following updates will be implemented in Mitchell Cloud Glass (MCG):

- After a **Request Replacement Approval** is submitted, the button will show **Pending** to indicate the request has been sent to MPI and is in progress.
- Increase to the number of attachments that can be uploaded at once from five files to 10.
- Attachments will display as visual thumbnails (for images and PDFs) instead of generic icons.
- The policy VIN will now be visible to shops under the **Additional Information** section.
- The license plate number will be visible on:
  - The main page, under **Revisions** and **Most Recent Open Claims**
  - The **Claim Details** page, at the top of the claim

If you have any questions regarding this notice, please contact the [Glass Audit Unit](#).